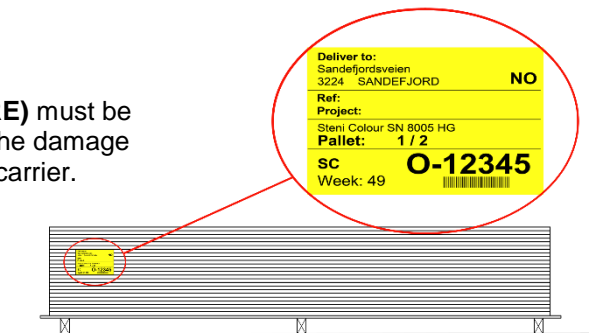# RECEIPT, STORAGE AND HANDLING

STENI façade panels

RECEIPT

On receipt of goods, customers must perform an inspection:
- Check the number of pieces.
- Check for transport damage.
- Check packaging for scrapes, tears and damage.

Any damage or discrepancies in the shipment **(TAKE PICTURE)** must be written on the delivery note and signed by the carrier. Report the damage to STENI _immediately_ so a claim can be brought against the carrier. Otherwise, the right to claim any damages will be lost.

> **STENI EN**
> qualityclaim@steni.no
> Phone: +47 33 15 56 00

**The shipment should be labelled with delivery and product information from STENI.**

STORAGE

Panels must be stored on a flat, dry surface, with solid support. Panels must be stored covered and protected from the sun, water and dust. Panels with a smooth surface must be stored with the reverse sides against each other with no paper separators, and the front sides against each other with paper separators. Pallets may be stacked a maximum of 5 on top of each other. The panels must always be stored horizontally.
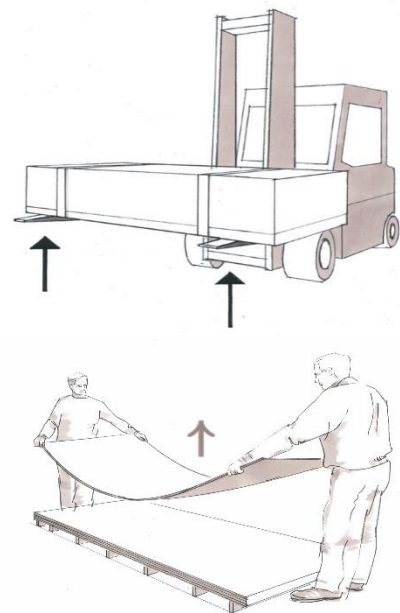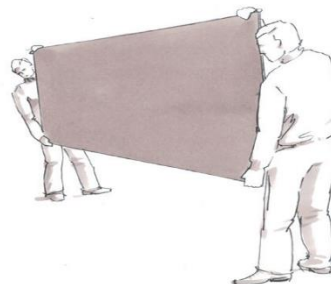
TRANSPORT

When transporting or moving panels, the customer/installer is responsible for ensuring that the panels are properly packed and secured on pallets to prevent them from sliding. If they slide, the panels will cause scratches, chips and damage the edges. Sliding panels can be particularly dangerous for anyone standing nearby.

HANDLING

To prevent scratches or damage when you are ready to use the panels, they must be lifted off the pallet vertically and not pulled off. The customer/installer is responsible for ensuring that panels are not damaged. At maximum flex, panels have a radius of 3,5 metres. Panels must always be carried vertically.

Always use gloves and safety shoes as a minimum of personal protective equipment.

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STENI AS reserves the right to change product composition and specifications without prior notice. STENI AS accepts no liability for printing errors.